**Sales Chat Agent – Onsite with *possibility*of Remote Work after training.**

Qualfon is on a mission to help as many individuals as possible pursue their total vocation, create an ever-growing number of career development opportunities, and be the partner of choice for all our clients**. Please note in this position; you must be able to work on-site at 2200 South Haine Drive, Harlingen, TX Shift Differential and Commission!!!!!! Future possible opportunity to work from home! 7pm to 3:30am**

Qualfon is on a mission to help as many individuals as possible pursue their total vocation, create an ever-growing number of career development opportunities, and be the partner of choice for all our clients.

· Further your education and earn a college degree through our Qualfon University program

· FREE access to personal and professional support through the Qualfon Care Coaches’ program

· Medical, dental benefits, vision, and life & accident insurance for full-time employees

· Competitive wages

· Opportunities to earn additional income through incentives

· Paid time off

· We lead by example to ensure our fantastic team members and supervisors embrace and live the Qualfon Mission & Values

· Qualfon is dedicated to ensuring all team members have Fun@Work!

**What we are looking for:**

Experienced phone agent who is adept in both customer service and sales skills.

**Do you have great typing skills? Do you thrive on multi-tasking? Do you love helping others?**

Our elite client demands the best! Join our team where excellence and high performance are recognized!

We are an inbound sales and customer service center - Which means that customers are contacting you for help! Selling means simply answering calls and helping the customer to decide what products and services they need!

Fantastic Bonus and Commission earning opportunities!
Contact us to see if you qualify for an interview!

Qualfon is a great place to work, grow and develop your career! Come partner with our Qualfon family.

**What you will be doing:**

· Highly driven to reach the many incentives and cash commission bonuses we offer

· Be energized and thrive in a fast-paced, high energy, and fun environment

· Answer chats and respond to emails and phone calls to listen and identify a customer’s need

· Care for your customers by servicing existing accounts, finding out additional needs, and placing orders for any desired services or products

· Follow up customer calls where necessary

· Track your productivity

**What skills you will need:**

· Be reliable in attendance, those who ‘Show up, Go up’!

· Ready to be challenged by goals and a high standard of professionalism

· Have a growth mindset and be excited about learning new things!

· Be flexible with the working schedule; may be expected to work weekends, holidays, and events

· Have a high competency with PC based internet and knowledge of customer service principles and practices

· Excellent data entry and typing skills, 35 words per minute

· Eighteen (18) years of age or older on or before hire date

· Motivated to rise in responsibility and advancement

· **Must love FUN!!!**

Job Type: Full-time

Pay: From $10.00 per hour

COVID-19 considerations:
We are 100% compliant with social distancing and safety first for our team members in all of our locations and offer flexibility for remote opportunities as necessary.